

General Inspection Information

Scheduling Your Inspection:

To schedule your inspection, please call 925-960-4430. Inspections may be scheduled until 6:00 a.m. on the morning of the inspection. Inspection requests left after 6:00 a.m. will be scheduled for the following business day. You may schedule an inspection request up to one week in advance.

When calling to request an inspection, the following information is needed to schedule your request: Your name, telephone number, the address of the inspection, type of inspection requested, and the date you would like the inspection done. You may request a morning or afternoon inspector arrival time. Morning inspections are typically performed between 8:00 a.m. and 11:30 a.m. Afternoon inspections are performed between 12:30 p.m. and 4:00 p.m.

To better serve our customers, we now offer evening inspections on Tuesdays and Thursdays only. These inspections are performed between 4:00 p.m. and 7:00 p.m. New residential housing and commercial/industrial projects cannot be inspected in the evening. Occasionally morning and afternoon inspections extend past the normal time frames because of a heavy workload.

If you cannot be home for your inspection, leave a note on the door or gate giving permission to enter your yard. Note: Inspectors will not enter a yard where dogs are loose.

Talking To Your Inspector

Your inspector can give an estimated time of arrival on the morning of your inspection. To contact your inspector, please call 925-960-4445 between 7:00 a.m. and 8:00 a.m. on the morning of your inspection. Please keep trying until an inspector answers as many people are trying to reach us at this time.