

Emergency Shelter and Supportive Services

Alameda County’s Temporary Housing Program	For a list of referral agencies, click here .	Assists unsheltered community members experiencing or exposed to COVID 19 offering hotel stays.
CityServe of the Tri-Valley	(925) 222-CARES (2275) www.cityservecares.org	Outreach workers and case managers are on call in Tri-Valley area providing food/supply delivery, case management, safe parking enrollment, crisis intervention, resourcing and engaging volunteers for crisis response.
Internal Revenue Service’s Economic Impact Payments	Link: https://www.irs.gov/coronavirus/economic-impact-payments	Information in multiple languages on how to access Economic Impact (also known as Stimulus) payments to help community members weather economic impacts of the pandemic.
Regional 2-1-1 COVID 19 Guide	https://connectbayarea.org	Quickly find free, up-to-date resources that help support you during the COVID-19 crisis.
Showers and Laundry Services Asbury United Methodist	(925) 447-1950 4743 East Avenue, Livermore www.asburylive.org/missions/shower-ministry/	Monday-Wednesday; 12pm-4pm Showers and Laundry Services. Last Laundry is 2pm
Tri-Valley Haven’s Sojourner House Homeless Shelter	(925) 449-5842 http://trivalleyhaven.org	Assists with shelters and food pantry by phone or computer. The Crisis Line is available 24/7.

Employment Resources

<p>Employment Development Department (EDD) Unemployment Insurance and Pandemic Unemployment Assistance Program</p>	<ul style="list-style-type: none"> • English: 1-800-300-5616 • Spanish: 1-800-326-8937 • Cantonese: 1-800-547-3506 • Mandarin: 1-866-303-0706 • Vietnamese: 1-800-547-2058 • California Relay Service (711): Provide the UI number (1-800-300-5616) to the operator • TTY: 1-800-815-9387 <p>www.edd.ca.gov</p>	<p>Administers the Unemployment Insurance and State Disability Insurance program, as well as the Pandemic Unemployment Assistance (PUA) for unemployed Californians who are not usually eligible for regular Unemployment Insurance (UI) benefits, such as business owners, self-employed workers, independent contractors, and those with a limited work history.</p>
<p>Hively Child Care</p>	<p>(925) 417-8733 www.behively.org/child-care/ Email: hello@behively.org</p>	<p>Hively assists families seeking child care by providing free child care referrals and information on available child care options in the Tri-Valley cities of Dublin, Livermore, Pleasanton and Sunol.</p>
<p>OnwardCa.org</p>	<p>https://onwardca.org/</p>	<p>One-stop resource for those impacted by job loss during the COVID-19 crisis. Offers help with money, groceries, childcare, job training, and job placement.</p>
<p>Tri-Valley Career Center</p>	<p>(925) 560-9431 https://www.trivalleycareercenter.org/</p>	<p>Provides information on job searching during the COVID-19 crisis.</p>

Food Assistance

Alameda County Community Food Bank	(510) 635-3663 http://foodnow.net/	Provides families and individuals access to food during the shelter in place caused by COVID-19
County of Alameda COVID-19 Food Distribution & Services Map	Click here to find food distribution and emergency resources near you: http://www.acgov.org/maps/food-services.htm	A comprehensive map with county-wide data on food distribution and emergency resource information.
Alameda County Fairgrounds <i>Distributed by Open Heart Kitchen & Tri-Valley Haven</i>	4501 Pleasanton Ave. Pleasanton	A drive-thru emergency food distribution open every Tuesday and Thursday 9:00am - 3:00pm. Please enter at Gate 8.
CityServe of the Tri-Valley	(925) 222-CARES (2275) www.cityservecares.org	Food and supply delivery services for homebound seniors and vulnerable residents
Discovery Church of the Nazarene	5862 Las Positas, Livermore	Take-out Breakfast Program on Sundays, 9:00am-10:00am
Livermore School District Lunches	Meals are available for pick-up at eight school sites https://www.livermoreschools.org/Page/9001	Meals are available for pick-up at four school sites. Children do not have to attend a school location to pick up meals. Meals are available for ALL students and siblings 18 and younger.
Monthly Miracles	www.monthlymiracles.org Email: kristina@monthlymiracles.org Location: in front of Mattress Firm at 2498 Las Positas Rd	<i>Every Saturday at 11:00am in Arroyo</i> Provides hot meals, water, hygiene kits, and other household necessities <i>Every Sunday at 10:30am in Arroyo</i> Provide hot coffee, breakfast food and pastries.
Open Heart Kitchen	The Robert Livermore Community Center 4444 East Ave. Livermore (925) 500-8241	For all residents: Curbside hot meal pick-ups Monday-Friday 1:00pm-3:00pm.

COVID-19 RESOURCE GUIDE

Renters, Landlords, Homeowners, Emergency Shelter, Supportive Service, Legal Services, Employment, and Ways to Help

	www.openheartkitchen.org/hot-meals/	For Seniors: please call (925) 500-8241 before 1 pm on the day prior to reserve the to-go meal.
Spectrum Meals on Wheels	(925) 421-4657 www.spectrumcs.org/senior-services/meals-on-wheels Email: LivMOW@SpectrumCS.org	During the COVID-19 crisis and shelter in place order, Meals on Wheels continues to deliver meals to homebound Seniors who are 60+ years as well as people with disabilities who are unable to prepare their own food and have difficulty with mobility.
St. Michael Catholic Church	(925) 447-1585 Email: Office@StMichaelLivermore.com	Provides fresh fruits and vegetables, eggs, dairy and pantry staple from 9am – 11am at the corner of 4 th and Maple Street. Delivery is available for seniors, those who are sick or without transportation. Request delivery by Thursday via phone or email.
St. Vincent de Paul	458 Maple Street, Livermore (925) 373-1303 https://stmichaellivermore.com/svdp	Food Pantry Open Monday-Thursday, 7:00pm-8:00pm
Tri-Valley Haven Food Pantry	Mar Thoma Church 418 Junction Avenue, Livermore http://trivalleyhaven.org/	TVH Food Pantry Hours: Monday - Wednesday 1pm- 5pm, Thursdays from 1pm – 7pm and Fridays from 12pm – 4pm

Health Services

Axis Community Health

(925) 462-1755

www.axishealth.org

Helps patients enroll into Medi-Cal, Covered California, CalFresh, Medicare, and HealthPAC.

Alameda County Health Care for the Homeless (ACHCH)

(510) 891-8950

www.achch.org/coronavirusEmail: achch@acgov.org

Provides COVID-19 responses for people experiencing homelessness.

Homeowners

Government Backed Mortgages

CARES Act

To find out who own or services your mortgage, [click here](#). To learn what kind of relief options you qualify for [click here](#).

Mortgage relief options depend on who owns or backs your mortgage. The Coronavirus Aid, Relief, and Economic Security (CARES) Act, provides protections for homeowners with federally backed mortgages who are experiencing financial hardships

Freddie Mac

If your mortgage is backed by FreddieMac, [click here](#).

Borrowers are eligible for forbearance regardless of whether their property is owner occupied, a second home or an investment property.

Fannie Mae

If your mortgage is backed Fannie Mae, [click here](#).

Can help you navigate the mortgage relief process and address other financial challenges.

Mortgage Relief Program for Homeowners

List of participating financial institutions, [click here](#).

This relief program is for residents who are struggling to pay their mortgage and bills. It includes a 90-day grace period for all mortgage payments, relief from fees and charges for 90 days, no new foreclosures for 60 days, and no credit score changes for accessing relief.

California Department of Business Oversight

(866) 275-2677 | (916) 327-7585
<https://dbo.ca.gov/file-a-complaint/>

If your mortgage servicer is not communicative or cooperative, you can file a complaint.

California Public Utilities Commission

<https://www.cpuc.ca.gov/covid19protections/>

Find out more information on suspending service disconnections due to non-payment for both residential and commercial customers, flexible payment plans, low income programs, and continued water quality service.

Legal Services

Bay Area Legal Aid

Advice Line: 1-800-551-5554
 Tenant's Rights Line: 1-888-382-3405
www.baylegal.org

Provides low-income clients with free civil legal assistance, including legal advice and counsel, effective referrals, and legal representation.

In addition, provides legal service related to housing and public subsidized housing and fair housing, and discrimination.

Centro Legal de la Raza

(510) 437-1554 | www.centrolegal.org
 Email: info@centrolegal.org

Providing legal advocacy for Alameda County residents on immigration and tenants' rights.

Fair Housing and Landlord Tenant Services (ECHO Housing)

(925) 449-7340 | www.echofairhousing.org
 Email: contact@echofairhousing.org

Assists landlords and tenants with confidential counseling for all rental housing questions, including mediation services regarding security deposits, repairs, termination of tenancy, evictions, privacy, right to entry, retaliation, and rent increases.

Renters

ECHO Housing Rental Assistance Program	(925) 449-7340 www.echofairhousing.org	Assist Alameda County residents with move-in costs or delinquent rents due to temporary financial setback.
City of Livermore Housing Hotline	(925) 960-4585 Email: housing@cityoflivermore.net	Assists tenant and landlord with questions regarding the City of Livermore’s temporary moratorium on evictions due to the COVID-19 crisis.
Eden I & R, Inc.	Dial 2-1-1 www.edenir.org	Provides resources such as rental assistance, deposits, legal aid, housing searches, and advocacy programs.
AC Housing Secure	(510) 437- 1554 www.centrolegal.org/achousingsecure/	Housing Secure exists to help prevent displacement by providing emergency financial assistance to low-income tenants.
Alameda County Social Services Agency	(925) 455-0747 2481 Constitution Dr, Livermore www.alamedasocialservices.org	Provides cash aid or housing voucher assistance to Alameda County families and single adults who are homeless or at risk of becoming homeless.

Seniors Services

Senior Support of the Tri-Valley	(925) 931-5379 www.ssptv.org	Providing many of its services for Seniors aged 60 and above by phone and virtually.
Livermore Area Recreation & Park District – Senior Services	(925) 373-5760 4444 East Avenue Livermore www.larpd.org/departments/seniorservices Email: info@larpd.org	Offers a friendly call from LARPD staff to chat for a few minutes each day during the "Shelter-In-Place"

Ways to Safely Help Others

California Volunteers	www.californiavolunteers.ca.gov/get-involved/	California’s state office tasked with engaging Californians in service, volunteering and civic action to tackle our State’s most pressing challenges and while lifting up all communities.
CityServe of the Tri-Valley	(925) 222-CARES (2275) www.cityservecares.org Resource Guide: https://cityservecares.org/covid-19/	Matches volunteer abilities with current needs in our area. Coordinates resources and volunteers between the faith-based community, non-profits, schools, businesses, and government agencies
Spectrum Meals on Wheels	https://www.spectrumcs.org/volunteers	Looking for volunteers to help with meal deliveries for homebound seniors.
Tri-Valley Nonprofit Fund	https://chefgivingcommunity.org/tvnf/	Donations will equally support six organizations that have been identified by the human services departments of Dublin, Livermore and Pleasanton as critical safety net service providers. Donations will be matched dollar for dollar.